

From: George Morino/=TMS/Toyota.

Sent: 8/24/2007 4:37 PM.

To: [-] Takezo Oba/=HINPO/TMC0@TMC0@TMCE.

Cc: [-] michiteru\_kato@mail.toyota.co.jp; Kirk Forsht/=TMS/Toyota@Toyota.

Bcc: [-]

Subject: Fw: Data from NHTSA Database (RESEND w/Accel pedal Customer Complaints removed).

Hello Oba-san:

I had to zip the customer complaint files. Here is the second one.

[Customer Complaints part 2]

George Morino  
National Manager  
Quality Compliance Department  
Product Quality and Service Support  
Toyota Motor Sales, U.S.A., Inc.  
Tel. 310-468-3392  
Fax 310-468-3399

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----- Forwarded by George Morino/TMS/Toyota on 08/24/2007 04:34 PM -----

George Morino/TMS/Toyota  
08/24/2007 02:18 PM  
To Takezo Oba  
cc michiteru\_kato@mail.toyota.co.jp, Kirk Forsht/TMS/Toyota  
Subject Fw: Data from NHTSA Database (RESEND w/Accel pedal Customer Complaints removed)

Oba-san:

Sorry the Customer Complaint files are too big so I will send them separately as PDF.

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----- Forwarded by George Morino/TMS/Toyota on 08/24/2007 02:17 PM -----

George Morino/TMS/Toyota  
08/24/2007 02:16 PM  
To Chris Santucci  
cc Kirk Forsht/TMS/Toyota@Toyota, Takezo Oba/HINPO/TMC0@TMC0@TMCE, michiteru\_kato@mail.toyota.co.jp  
Subject Data from NHTSA Database (RESEND w/Accel pedal Customer Complaints removed)

Chris:

I had our IT guru (Scott Limbrock) do some keyword searches from the NHTSA website data. We have not gone through to pick out unrelated items (such as warnings about soaked carpet, etc.) so please use this with a grain of salt.

[Recalls]

[attachment "NHTSA Recall Carpet or Mat 1990 to 2007.xls" deleted by George Morino/TMS/Toyota] [attachment "NHTSA RECALL PEDAL AND ACCEL 1990 TO 2007.xls" deleted by George Morino/TMS/Toyota]

Push Button and Pushbutton were all related to seatbelt.

[Investigations]

[attachment "NHTSA INVESTIGATION CARPET OR FLOOR MAT.xls" deleted by George Morino/TMS/Toyota] [attachment "NHTSA INVESTIGATION PEDAL AND ACCEL.xls" deleted by George Morino/TMS/Toyota]

[Consumer Complaints]

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